Incorporating the national PCEHR into Mater Health Services

Kerrie Dennison, Project Manager – Mater Patient Portal

Mater Health Services

HIMAA 2012

Tuesday, 30 October 2012
<table>
<thead>
<tr>
<th>Description</th>
<th>Outcome (as at 28/10/12)</th>
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</thead>
<tbody>
<tr>
<td>Private Specialist (VMO) recruitment</td>
<td>9 HPI-O</td>
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<tr>
<td></td>
<td>15 HPI-I</td>
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<tr>
<td></td>
<td>10 MSEHR expressions of interest</td>
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<tr>
<td>GP recruitment</td>
<td>64 HPI-O</td>
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<tr>
<td></td>
<td>257 HPI-I</td>
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<tr>
<td></td>
<td>57 MSEHR expressions of interest</td>
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<tr>
<td>CDA documents shared with Mater</td>
<td>2,163</td>
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<tr>
<td>Internal Mater provider recruitment</td>
<td>248 HPI-I</td>
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<tr>
<td>IHIs matched for Mater patients</td>
<td>116,581 (85.19% match rate)</td>
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<tr>
<td>Internal views of MSEHR (average per week)</td>
<td>759 views for 280 patients</td>
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<tr>
<td>Mater Patient Portal (MPP) users</td>
<td>2,238</td>
</tr>
<tr>
<td>MPP users applied for MSEHR</td>
<td>1,081</td>
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<tr>
<td>Preadmission information submitted on-line via MPP</td>
<td>1,249 forms</td>
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<tr>
<td>Views of MPP</td>
<td>91,217</td>
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</tbody>
</table>
Partners

- Formal partner agreements with:
  - Practice system vendors
  - Greater Metro South Brisbane Medicare Local
  - Accoras
  - Griffith University.

- Alliance with the Mater Mothers’ Hospital GP Maternity Shared Care Alignment Program (SCAP).
Achievements

- Alignment of the Mater’s Pregnancy Health Record with Queensland’s Statewide Maternity and Neonatal Clinical Network
- Mater Health Identifiers Service implemented 6/12/11
- Genie and PEN solutions received and functional
- PEN PrimaryCare Sidebar tool configured and functional
- CDA documents successfully shared for participating patients
- Completion of Benefits Realisation Plan. Received approval of metrics from BEP and NEHTA
- Consumer survey by Griffith University completed
- Repository and Interoperability went live 22 May 2012
- Mater Doctor Portal version 2.0 went live 23 May 2012
- Matrix upgrade went live 14 June 2012
- Mater Patient Portal went live 25 June 2012
- Recruitment of GPs and VMOs above target
- Training conducted for GPs, VMOs and internal staff
Benefits: Mater Shared EHR
Patients
Mater Patient Portal

- Includes
  - Sign Up/Log on
  - Enrollment into Mater Shared EHR
  - Security
  - Pregnancy Health Record content
  - Easy access to tailored healthcare information
  - Ability to submit admission forms online
Mater Patient Portal
Register now for access to your Mater Shared Electronic Health Record
Private Obstetricians
Mater Shared Electronic Health Record—a Private Obstetrician’s perspective
What worked?

• Individual assessment of each practice’s training requirements
• Salesforce CRM
• Leveraging off existing relationships
• An existing and fully functional Mater Doctor Portal that was emulated off the successful internal Verdi system
• Working with Medicare Locals
Mater staff
• Enhance the current Matrix system, to enable electronic capturing of the paper based Pregnancy Health Record data.

• Provision of a consolidated summary of all antenatal information captured in Matrix (Antenatal visits, PAOU presentations and Inpatient admissions), chronologically in a way that is meaningful to clinicians.
Further information

1800 228 470
matersharedehr@mater.org.au

Kerrie Dennison
Project Manager